

Rehabilitation Hospital Volunteer Job Description

Level 1

Job Title: Rehab Level 1

Work Location: This position is located at the Carolina Raptor Center Hospital building, located at 6000 Sample Rd, Huntersville NC 28078. It requires reliable transportation to commute.

Purpose of Position: The purpose of our Rehab Level 1 volunteers is to provide basic husbandry needs to our wild patients and keep the hospital clean. This position also includes answering the phone and assisting in the arrangement of transportation for incoming patients.

Responsibilities and Duties:

- Cleaning indoor and outdoor enclosures
- Preparing mice, rats, chicks, fish and quail as food
- Learn and observe bird behavior
- Use RaptorMed to document feeding and behavior
- General cleaning of the building, supplies and equipment
- Answer the phone and assist in arrange transport

Qualifications: This position best suites individual with the following:

- Can work self-guided and with others
- Ability to work with people from all backgrounds
- Able to work in a fast-paced environment
- Strong stomach (food prep and injuries)
- Observant
- Willing to speak up and ask questions
- Follow instructions, both written and verbal
- Can work outside in all weather conditions
- Learn CRC welfare standards including euthanasia

Commitment Expectations: This is a regular weekly commitment. You will be assigned to a specific shift. Morning shifts are 4 hours (8am-12pm), midday shifts are 3 hours (11am-2pm) and afternoon/evening shifts are 4 hours (2pm-6pm). Individuals must commit to their weekly shifts for a minimum of 85% of the year. Must commit for at least 1 year.

Training: New volunteers will receive general onboard training with our Volunteer Manager, including a scavenger hunt and on-site onboarding training. In addition, there will be hospital specific training on the day of onboarding training where you will learn the following skills.

- Using a scale
- Introduction to the computer program, RaptorMed
- Bird behavior

Additional hands-on training will begin on your first day and continue for the first 4 weeks. Here you will learn the following:

- Layout of the outdoor hospital trail
- Continue learning about bird behavior
- Learn how to clean indoor and outdoor enclosures
- Learn how we admit and care for our birds daily

Age Requirements: 16 years old

Cost and Requirements: A \$30 volunteer fee covers a t-shirt and nametag. You will also need to pass a background check before starting, provided through Priority Background Information Solutions. A tetanus shot is highly recommended.

